

Get  
**Started**

*All you need to know to get going.*



*Sprint Phone Connect*

**Sprint** 

# ***Welcome!***



*Sprint is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This booklet introduces you to the basics of getting started with Sprint and your Sprint Phone Connect. Visit [sprint.com/support](http://sprint.com/support) for the complete User Guide, along with videos, tutorials, and community forums for your device.*

## *What's in the Box*

Device



Backup Battery



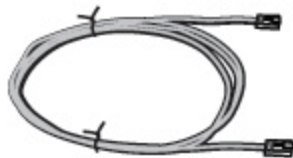
Stand



Antenna

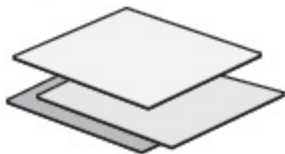


Power Adapter



RJ-11 Phone Cord

Get Started Guide (this guide)  
Terms & Conditions of Service  
Important Information Booklet



# Before You Start

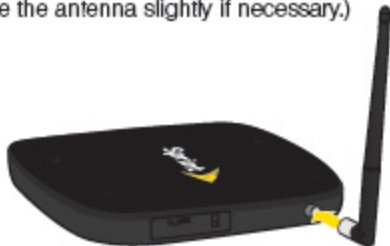
## Install the Battery

1. Press the release tab at the top of the battery compartment cover and lift off the cover.
2. Insert the battery with the label facing up and the connector wires to the left.
3. Plug the battery power cable into the power connector inside the battery compartment.
4. Replace the battery compartment cover.



## Attach the Antenna

1. Screw the antenna into the antenna connector at the rear of the device on the left.
2. Flip the antenna into an upright position. (Rotate the antenna slightly if necessary.)



## Attach the Stand

Your Sprint Phone Connect can be used in either a horizontal position or a vertical position. To mount the stand for vertical use, simply align the right edge of the device with the stand opening and slide the stand to the center of the device. Reposition the antenna so that it points straight up, if necessary.



*Note: Be sure to match the flat edge of the device with the flat side of the stand.*

# Get Connected

## Connect a Phone

- Simply connect one or two phones directly to the device's phone jacks.



**WARNING:** Do not connect this device to your telephone wall outlet. This configuration is not supported unless you have taken steps to disconnect existing landline wiring coming into your home or office.

## Power Up the Device

1. Make sure the switch on the back of the device is in the "Off" position.
2. Plug the power adapter into a wall outlet.
3. Plug the power adapter cable into the power connector on the back of the device.
4. Slide the power switch to the "On" Position.

[First time only]

5. Wait 3–5 minutes for activation to finish.
6. Turn your Sprint Phone Connect off. Wait 10 seconds, and then turn it back on.





## Set Up Your Voicemail

1. Dial the 10-digit phone number that was assigned to your Sprint Phone Connect.
2. Follow the prompts to set up your voicemail account.







*Note: If you have voicemail waiting, the MODE/MSG LED will be blinking red and you will hear a wavering beep. You need to wait for the dial tone to begin dialing.*

## Make a Call

1. Ensure that the Power and Signal lights are both solid green.
2. Pick up the handset on any connected phone. You should hear a dial tone.
3. Dial a number as your usually would.

## LED Indicator Lights

The three LED lights on the front of your device let you know your device's status at any given time:

LIGHT	COLOR	STATUS	MEANING
Power		Solid	Fully charged (battery mode) Connected (AC power)
Power		Blinking	Low battery warning
Signal		Solid	Connected to the Sprint Network
Mode/MSG		Solid	Phone is off hook or in use
Mode/MSG		Blinking	Incoming call
Mode/MSG		Blinking	Voicemail waiting
ALL LEDs		Blinking	E911 call in progress

## E911 Information

Your device features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available. During the emergency call, all the LEDs on the terminal will blink and your location can then be determined by the 911 operator.

**Important:** Always report your location to the 911 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your device.

# *Manage Your Account*

## **Online: [www.sprint.com](http://www.sprint.com)**

- make a payment, see your bills, enroll in online billing
- check usage and account balance
- see or modify the details of your Sprint service plan
- get detailed instructions and download content

## **From a Phone Using Sprint Phone Connect**

- Dial \*4 to check minute usage and account balance.
- Dial \*3 to make a payment.
- Dial \*2 to access a summary of your Sprint service plan or get answers to other questions.

## **From Any Other Phone**

- Sprint Customer Service:  
Dial 1-888-211-4727
- Business Customer Service:  
Dial 1-888-788-4727



## Resources

### For Your Device

- This *Get Started* guide to get you up and running.
- User Guide – View the *User Guide* for Sprint Phone Connect online at [sprint.com/support](http://sprint.com/support).

- Web – Go to [sprint.com/support](http://sprint.com/support) to access troubleshooting and other resources, or go to [sprint.com/downloads](http://sprint.com/downloads) to download updates.

